

SAVE TIME & MONEY BY PAYING YOUR BILL ONLINE

Here at Baylor Medical Center at Frisco, we are committed to providing our patients with the best possible service and experience. Continuing with that commitment, we are pleased to introduce a fast, convenient and secure way to pay your bill online. Our Patient Payment Portal is a secure site where you can make payments against outstanding balances with a credit card, debit card or bank account – without having to write a check or mail in your payment.

For our patients who visit frequently or need to make multiple payments, you can create an account which will let you return to the portal whenever necessary to make additional payments, manage a secure credit/debit card on file, or view your online payment history.

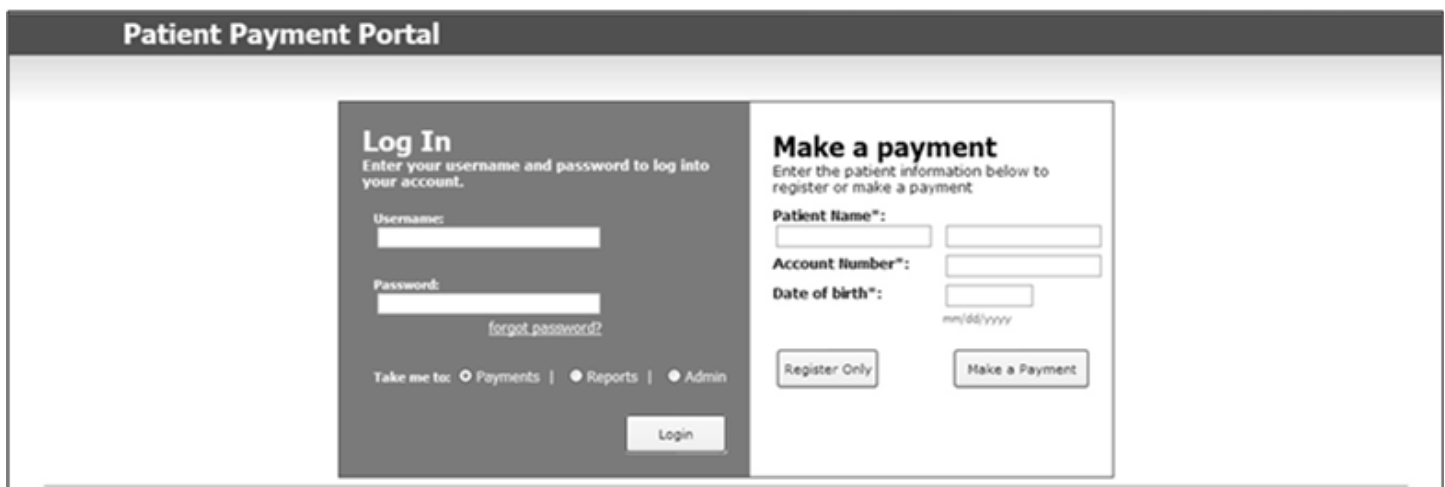
If you have any questions or need help making a payment online, please call us at (214) 407-5359.

INSTRUCTIONS

One-Time Payments

For those who wish to make a single payment

1. Open your Internet browser and go to <https://transengenonlinepay.com>.



The screenshot shows the Patient Payment Portal interface. On the left is the 'Log In' section with fields for Username and Password, a 'forgot password?' link, and a 'Login' button. On the right is the 'Make a payment' section with fields for Patient Name, Account Number, and Date of Birth, and buttons for 'Register Only' and 'Make a Payment'.

2. Go to the Make a Payment section on the right side of the screen.
3. Enter your, or the patient's, first name, last name, account number, and date of birth.
4. Click the Make a Payment button.
5. Confirm the information presented is correct and click the Yes, that's correct button.
6. In the Billing Information section, enter the information associated to the payment method you will be using.
7. Select your payment method and enter the appropriate information in the fields on the page.
8. Check the information you entered and click the Continue button.

9. Confirm the information displayed. If correct, click the Continue button. If you need to change anything, click the Edit button.
10. Your payment has now been processed. If you would like a receipt, click the Print Receipt button. Otherwise, click the Continue button.
11. From here, you can create an account by clicking the Register me button. To leave the website or make another payment, click the No Thanks button.

Create an Account

For those who visit our practice frequently, need to make multiple payments, or have multiple family members for whom you wish to make payments

1. Open your Internet browser and go to <https://transengenonlinepay.com>.
2. Go to the Make a Payment section on the right side of the screen.
3. Enter your, or the patient's, first name, last name, account number, and date of birth.
4. Click the Register Only button.
5. Confirm the information presented is correct and click the Yes, that's correct button.
6. Create a username and password. After entering and checking your information, click the Register Me button.
7. You are now registered. Click the Go to login page button to login.

Logging In

For those who have created an account

1. Open your Internet browser and go to <https://transengenonlinepay.com>.
2. Go to the Log In section on the left side of the screen.
3. Enter your username and password.

Once you are logged in, you can perform three functions - make a payment, view a payments history report, or manage your account.

Make a Payment

To make a payment(s) by credit card, debit card or a savings or checking account

1. Click on the Payments link in the top navigation menu.
2. Go to Step 6 in the One-Time Payments instructions above.

View a Payment Report

To view a history of the payments you made

1. Click on the Reports link in the top navigation menu, and then click Payments Report.
2. Choose the patient you wish to search for, if applicable, or leave the All option selected.
3. Select a date range or enter a range in the fields provided.
4. Click the Run Report button.
5. If you would like to print a receipt for a specific payment, click the Printer icon in the last column of the report.

Need Help? Please call us at (214) 407-5359.

Physicians participating in your care at Baylor, including the physicians in the Emergency Department, are not employees or agents of Baylor Medical Center at Frisco and are not acting for or on behalf of Baylor Medical Center at Frisco. They are either Independent Physicians who are engaged in the private practice of medicine who have been granted privileges to use this facility for the care of their patients or licensed physicians who are engaged in a Post Graduate Medical Education Program. All medical decisions regarding your care and treatment at Baylor Medical Center at Frisco are made by such physicians and not by Baylor Medical Center at Frisco.